

Directions: Please answer all questions. Select the one answer that best expresses your opinion.

A. Profile Data:

Name (Last, First) _____

Course Completed _____

B. Training Evaluation:

B-1 Presentation Effectiveness

The course facilitator ensured that training materials/equipment were ready and operational before the class started.

strongly disagree disagree agree strongly agree

The course facilitator began the class on time.

strongly disagree disagree agree strongly agree

The course facilitator was knowledgeable about the overall course.

strongly disagree disagree agree strongly agree

The course facilitator clarified questions well.

strongly disagree disagree agree strongly agree

The course facilitator gave relevant guidance when needed.

strongly disagree disagree agree strongly agree

The course facilitator interacted well with the trainees.

strongly disagree disagree agree strongly agree

B-2 Course Quality

Task completion: I believe that the course provided the training necessary to enable me to complete the applicable software/hardware application tasks specific to my work center.

strongly disagree disagree agree strongly agree

Skill enhancement: I believe that the course improved my ability to correctly perform applicable software/hardware application tasks when I return to my work center.

strongly disagree disagree agree strongly agree

This course was well organized.

strongly disagree disagree agree strongly agree

The level of difficulty of this course was appropriate.

strongly disagree disagree agree strongly agree

The length of this course was appropriate.

strongly disagree disagree agree strongly agree

B-2.1. Course Materials

This course included appropriate supporting materials (e.g., checklists, CBT, interactive practice, manuals, presentations, etc.).

strongly disagree disagree agree strongly agree

The course materials were useful.

strongly disagree disagree agree strongly agree

B-2.2. Classroom Equipment/Environment

The reliability of the equipment used for the course:

Needs improvement Was acceptable

The reliability of network connection for this course:

Needs improvement Was acceptable

The classroom temperature: (hot, cold, humid)

Needs improvement Was acceptable

The classroom noise level: (beepers, phones, loud talking, outside environment)

Needs improvement Was acceptable

The physical workspace: (elbow room)

Needs improvement Was acceptable

C. Overall Satisfaction

Overall, the course met my expectations.

strongly disagree disagree agree strongly agree

I believe this course was worth the investment.

strongly disagree disagree agree strongly agree

Additional Comments/Suggestions:

Thank you for completing this critique.